



Lake Huron

Primary Water Supply System

Quality Policy

The Lake Huron Primary Water Supply System Joint Board of Management (LHJBOM) is the owner and provides governance for the Lake Huron Primary Water Supply System. Benefiting member municipalities currently participating in the LHJBOM include the City of London, Municipality of Bluewater, Municipality of North Middlesex, Municipality of Lambton Shores, Municipality of South Huron, Township of Lucan-Biddulph, Municipality of Middlesex Centre and the Municipality of Strathroy-Caradoc.

The LHJBOM provides management oversight for the Quality Management System (QMS), approves and monitors policy and continual improvement, and also provides the necessary resource support for the successful implementation and ongoing viability of the QMS at all of its facilities.

The LHJBOM currently utilizes the services of an independent contract Operating Authority, the Ontario Clean Water Agency, who operates and maintains the Lake Huron Primary Water Supply System on behalf of the LHJBOM. Under the QMS, the Operating Authority is responsible for implementing and maintaining the QMS in partnership with the LHJBOM.

Together, the LHJBOM and Operating Authority are committed to:

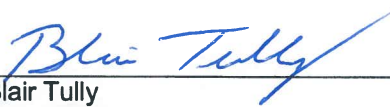
- Providing the customer with clean, safe drinking water.
- Managing and operating the Lake Huron Primary Water Supply System in a responsible manner in accordance with documented quality management policies and procedures.
- Being a quality leader in the business sector in which we participate.
- Promoting owner and consumer confidence in the safety of the drinking water supply.
- At a minimum, meeting all relevant legislative and other requirements and encouraging our suppliers and subcontractors to similarly meet these requirements.
- Promoting resource stewardship, including conservation.
- Accomplishing our goals through the dedication, support and participation of all employees, and maintenance and continual improvement of our QMS.

The LHJBOM and Operating Authority will periodically undertake appropriate reviews, evaluations and performance measurements of its operations to promote conformance with the LHJBOM Quality Management Policy.

The Operating Authority also maintains its own corporate QMS policy which governs the activities of the Operating Authority as a Corporation.



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Lake Huron Primary Water Supply System



Blair Tully
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